CATA

CATARIDE

Carry-on Policy

In keeping with CATA’s goal to provide safe and enjoyable public transportation, the following are required of each passenger using CATARIDE services. Violation of this policy may result in action ranging from a verbal warning to immediate removal from a CATARIDE vehicle.

1. Each passenger/companion/personal care attendant is permitted to a maximum of 6 grocery bags or packages that may be carried on the vehicle in one trip.
2. All items brought on board by passengers/companions/PCAs are to be held on their lap, sit on the floor at their feet, or when seating is available, on the seat next to the them.
3. Bags or packages may not block the aisle or entrance/exit doors, including the lift area.
4. Bags or packages must be removed from a seat if seating is needed for other passengers.
5. CATARIDE’s operator will help with carrying bags or packages on one trip from the store to the vehicle and one trip from the vehicle to the passenger’s doorstep. CATARIDE operators may not take packages into a passenger’s home.
6. Passengers must inform CATARIDE of the need to use a cart when the trip reservation is made.
7. CATARIDE’s operator will secure strollers or carts so that they may not pose physical threat or harm or other passengers.
8. CATARIDE operators reserve the right to place items in an alternate location in the vehicle, dependent upon ridership and available space.
9. No item shall be placed on the wheel well of the bus.
10. Bags, packages or other items may not be left unattended at any time.
11. Drivers will not watch a passenger’s packages, cart or stroller.
12. ADA mobility devices (walkers) will be secured according to CATA’s securement procedures.
13. Any Department of Transportation specified hazardous material, which includes gasoline and batteries, is prohibited.
14. Service animals are permitted on the bus; non-service animals are permitted if properly muzzled or contained in an approved pet carrier and do not pose a risk to other passengers or disrupt normal operations.
15. Weapons for which a passenger has a carry permit must remain concealed.
16. Weapons for which a passenger does not have a carry permit are prohibited.
17. No carry-on item will be permitted that poses a threat to safe vehicle operation or causes a disruption to normal operations.
18. CATA is not responsible for stolen, damaged, or lost carry-on items.

Adopted: October 1, 2018